Etsy Shop Analysis Guide

The following guide will walk you through the most important aspects of setting up your shop and listings correctly, to ensure the best discoverability. After making the necessary adjustments and fixes, your shop will have a higher chance of drawing in visitors, keeping their interest, and turning them into loyal buyers.

You should review the following aspects systematically:

1. Shop Branding

- Shop Banner:
 - Is it visually appealing and aligned with the shop's niche?
 - Does it include branding elements (e.g., logo, tagline)?
 - Does it clearly represent the type of products offered?

<u>SellerMarketingTool.com</u> can analyze your shop banner, highlight the positives and offer suggestions for improvements.

Also, visit Etsy's guide on <u>How to Create a Great Cover Image</u> for crafting your best banner.

• Shop Avatar (Logo):

- Is the avatar professional and consistent with the shop branding?
- Does it look good in both large and small sizes?

<u>SellerMarketingTool.com</u> can identify your shop avatar.

How to choose an avatar for your Etsy shop:

- Facial Portrait of a Real Person: Great for personal brands, helping to create a human connection with customers.
- **Animated Avatar**: Adds a fun, creative, or quirky vibe, which can attract attention and suit artistic or playful shops.
- **Photo of a Product**: Useful for clear branding and instant product recognition, especially if you sell unique or visually distinctive items.
- Logo or Symbol: Ideal for consistency and professionalism.
- Shop Section Names:

• Are the shop section names distinct, unique, memorable, and reflective of the products they present?

<u>SellerMarketingTool.com</u> can analyze your shop section names and suggest modifications.

Etsy shop section names serve several important purposes:

- **Organization**: Section names help organize your shop by grouping similar products together. This makes it easier for customers to navigate your shop and find what they're looking for quickly.
- **Improved Shopping Experience**: By categorizing your products under clear and relevant section names, you enhance the overall user experience, making your shop more customer-friendly.
- **SEO Benefits**: Etsy uses section names to help index your shop for search results. Well-named sections can improve your shop's visibility when customers search for specific items, leading to higher traffic.
- **Highlight Key Products**: Sections allow you to draw attention to specific product categories, seasonal items, or bestsellers, guiding customers to what you want them to see.
- **Showcase Shop Variety**: Section names highlight the range of items you offer, showing customers that your shop has diverse options, whether it's by product type, occasion, or style.

2. Shop Identity

- Shop Announcement:
 - Is it up-to-date and informative (e.g., current promotions, processing times)?
 - Does it convey the shop's personality and professionalism?

<u>SellerMarketingTool.com</u> can analyze your shop announcement and suggest a new or revised announcement to better convey your shop offering.

Etsy shop announcement is a valuable tool for communicating important information to your customers. Here's why it's useful:

• **Boosts Searchability**: Etsy's algorithms can pick up keywords from your announcement, so including relevant terms can improve your shop's visibility in searches.

- **Promotes New Products or Sales**: Shop announcements allow you to inform customers about new items, limited-time offers, discounts, or seasonal sales, which can drive more traffic and increase sales.
- **Highlights Key Features or Services**: You can use the announcement to emphasize what makes your shop special, such as personalized items, custom options, or unique designs.
- **Builds a Connection with Customers**: Announcements give you the opportunity to share personal insights, updates, or behind-the-scenes info about your shop, helping to create a stronger relationship with customers.
- **Communicates Shipping Information**: It's an effective place to share important details about shipping times, delays, or special delivery options, ensuring customers have the latest info.
- **Provides Timely Updates**: If you're away or your shop is temporarily closed, you can use the announcement to notify customers about when you'll be back and ready to fulfill orders.
- Shop Policies:
 - Are policies for shipping, returns, and cancellations clearly stated?
 - Are they fair and customer-friendly?
- About Section:
 - Does it include a compelling story about the shop, the seller, or the product-making process?
 - Are there high-quality photos or videos showing the workspace, products, or the creation process?

3. Listings

• Listing Titles:

• Are they keyword-optimized, descriptive, and engaging?

<u>SellerMarketingTool.com</u> can analyze your listings titles, suggest a revised version for each listing title and allow you to update your Etsy listing from within the platform.

• Listing Video:

- Are there videos for your listings?
- Do the videos show the products from multiple angles and with close-ups shots?

<u>SellerMarketingTool.com</u> can generate videos for your listings using an AI mechanism that highlights the key features of each product.

• Listing Photos:

- Are the photos high-quality, well-lit, and showcase the product effectively?
- Are multiple angles and close-ups provided?
- Is the first photo especially eye-catching?

• Product Descriptions:

- Are the descriptions detailed, clear, and free from errors?
- Do they cover important details like dimensions, materials, and care instructions?

<u>SellerMarketingTool.com</u> can analyze your listings description, suggest a revised version for each listing and allow you to update your Etsy listing from within the platform.

• Tags and Keywords:

- Are tags optimized for Etsy search?
- Are they relevant to the product and target audience?

<u>SellerMarketingTool.com</u> can analyze your listings tags, suggest a revised list of tags for each listing and allow you to modify the tags on Etsy from within the platform.

• Attributes:

• Are attributes (color, size, etc.) filled out properly to improve discoverability?

4. Customer Interaction

- Response Rate:
 - Does the seller respond promptly to customer inquiries?
- Reviews:
 - Are there consistent positive reviews?
 - Is the seller responding politely and professionally to both positive and negative feedback?
- FAQs:
 - Does the shop include helpful FAQs that address common customer questions?

5. Shop Performance

- Shipping Profiles:
 - Are shipping times realistic and clearly communicated?
 - Are there free shipping options or upgrades available?
- Processing Times:
 - Are they competitive and realistic for the product category?
- SEO and Analytics:
 - Are products ranking well in Etsy search (keywords, categories)?
 - Are any listings underperforming in terms of views or conversions?

<u>SellerMarketingTool.com</u> can identify your best selling listings as well as under-performing listings, so your can feature your top sellers or focus on improving low sellers..

6. Customer Trust Signals

- Star Seller Badge:
 - Is the shop meeting Etsy's Star Seller criteria (response time, shipping, reviews)?
- Social Proof:
 - Are there any signs of trust, such as a high number of sales or loyal customers?
- Social Media Links:
 - Are there links to active social media profiles that enhance the shop's credibility?

7. Visual Cohesiveness

- Overall Aesthetic:
 - Is the shop cohesive in its visual presentation, including photos, colors, and branding?
- Consistency Across Listings:
 - Are product images, titles, and descriptions uniform in style and tone?

8. Legal and Compliance

- Appropriate Categories:
 - Are items listed in the correct categories for optimal search visibility?
- Compliance with Etsy Guidelines:
 - Does the shop adhere to Etsy's policies for handmade, vintage, or craft supplies?
- Product Safety:
 - Are there safety disclaimers if applicable (e.g., for children's items)?

9. Marketing and Promotions

- Coupon Codes or Sales:
 - Are there active promotions to attract buyers?
- Etsy Ads:
 - Is the seller using Etsy ads effectively to drive traffic?

Social Media and Email Marketing:

• Does the shop mention or link to any external marketing efforts?

<u>SellerMarketingTool.com</u> can automate the posting of your listings on Pinterest and Facebook Pages, relieving you from the need to manually spend hours and days on this mundane task.

By ensuring all these areas are in good shape, the shop will be more likely to attract, retain, and convert customers effectively. If you're creating a tool for analyzing shops, you could include a scoring system or recommendations for each aspect to help sellers improve.